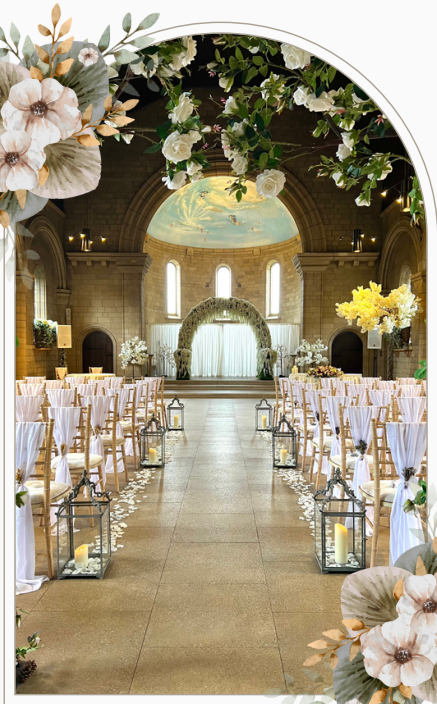


WELCOME TO
SNEATON CASTLE



Booking Information

SNEATON CASTLE

YOUR HAPPILY EVER
AFTER
STARTS HERE





HOW TO BOOK YOUR WEDDING

Choose your Wedding Package

Choose your favourite Castle style of meal which suits & reflects you both as a couple. Please remember our packages have a minimum number of guests, this minimum cannot be changed.

. Decide on your number of invited guests

Your number of guests must meet the number of guests required for your chosen day

. Book your date with Sneaton Castle – our guarantee to you

Please contact us and check your chosen date is available for you.

Our contact number is 01947603150, please contact the wedding team.

With our 7 days reservation guarantee, we will hold your date for you for 7 days.

That gives you time to phone the Registrar and book the date with them and complete the following steps.

We guarantee that during your 7-day reservation time,

no-one else will be able to book your date.

After this time has expired if you need longer to complete the booking process

due to confirmation from the registrars,



please contact us to receive permission to have an extension.

If we haven't received contact with you both or written confirmation and a deposit has not been received during this time, then the booking will be cancelled without further contact being made.

Filling in Your Castle Booking Form

Please fill in the attached castle booking form and return to us as soon as you've provisionally booked your wedding date with us, our email is gettingmarried@sneatoncastle.co.uk.

When contacting us via email, in the subject line if you could please write your name and wedding date, thank you.





HOW TO BOOK YOUR WEDDING

Contact & Book the Whitby Registrars

Please Contact the Whitby registrars to arrange your time and date of your wedding, their telephone number is
01609780780

We recommend the following times for your marriage ceremony for your chosen style of meal

Vintage Nostalgia from 2pm onwards

Castle Charm 3 course meal between 12.30pm and 1.15pm



If you are thinking outside of these recommend times, please chat to us before booking the Whitby registrars and we can advise you with the next best time to suit the flow of your day.

Your Wedding Quote

Once we receive your booking form, we will send you a copy of your wedding quote for chosen date & required number of guests for your information.

Which we ask you to sign and return to us.

Terms & Conditions



Please read thoroughly our terms and conditions, if you have any questions please don't hesitate to ask. Please sign and return to us, please note we cannot accept photos, you must scan and send in PDF form or send by post.

Wedding Deposit



A £1500 deposit is required to book your wedding date.

This deposit is non-refundable and non-transferable. We suggest you consider wedding insurance to safeguard you both against any unforeseen circumstances.

We kindly ask for your deposit to be transferred to us via BACS to The Castle Deposit Account.

Sort Code: 40-46-24. Account Number: 63663744

Please use your wedding date as the deposit transfer reference. If you require confirmation of receipt of your transfer before your booking is processed, please email accounts@sneatoncastle.co.uk



HOW TO BOOK YOUR WEDDING ACCOMMODATION

Special Offer

We can offer you the exclusive use of the Sneaton Wing at the castle, which includes 4 castle suites and 1 superior double room. All of these bedroom sleep two adults and include breakfast the following morning, all for the special price of £1250.00. To be able to take up this offer, it must be booked and paid within a month of you both confirming your wedding date.

This payment is non-refundable or transferable.

Available to book one month after confirmation of booking your wedding with us

Hotel Room Availability

Our hotel rooms for the night of your wedding are available to book for yourself directly through reception 12 months prior to your wedding date. I.e, if you are to be married in September 2024 the rooms will be available to book September 2023 the rooms are open on a full monthly basis.

Any room bookings during this time can only be reserved and paid for by yourself (the couple)

We cannot hold any provisional bookings.

Your guests and the general public can book directly with us or online 11 months prior to your wedding date.

Hotel rooms that you may wish to book for the evening before your wedding are only available to book 11 months prior to your wedding date, when we are assured that any previous event the day before do not require any rooms for their date.

Please note, at this current time we can only accommodate 2 extra children in room 8 and 15, providing a block booking on the Sneaton Wing has been taken.

Please be aware that rooms will be subject to availability for wedding bookings less than 12 months in advance

Provisional Bookings

At no time can any rooms be held provisionally.

Check in

Check in for all guests is from 3pm onwards on the day of your wedding.

Rooms that are required prior to this check in time, need be booked for the night before.

Children

All the rooms in the priory are based upon 2 adults staying, we currently have no family rooms at the castle. However, we understand you may have children of your own that you would wish to stay on site, therefore we can pre-arrange to accommodate up to 3 children (under 16 only) providing the block booking of the Sneaton Wing has been taken. This is currently at an extra cost of £40 per child which includes breakfast.

All above information correct for the year 2023.

How to book accommodation

Booking of hotel rooms are to be booked through the reservations team direct via Sneaton Castle

01947 603150 ~ reception@sneatoncastle.co.uk



HOW TO BOOK YOUR WEDDING ACCOMMODATION

DOVE COTE DRESSING ROOM

EXCLUSIVE TO SNEATON CASTLE WEDDING COUPLE'S

Complimentary from 7:30am on the morning of your wedding, up until the time of your marriage ceremony.

A light and spacious dressing room for you and your bridal party to get ready in.

Large full length-mirror, makeup chairs, floral arch and shower-room.

The DoveCote Bridal Dressing Room with Bedrooms

Within the Dove Cote bridal dressing room via a staircase, the Dovecote comes complete with 2 separate bedrooms.

You are more than welcome to book and stay the night before within the DoveCote with your bridal party.

Bedroom 1 has a double bed.

Bedroom 2 has 2 single beds.

£180 per night based on 2 people in bedroom 1.


£50 per night per extra guest.

These prices include breakfast for overnight guests

Up to a maximum 4 guests (Prices are correct as of 2023.)

The DoveCote is only available to book the night prior to your wedding

Check in is at 17:00



Should you choose to block book all our hotel bedrooms on the "SaverRate" in one whole full payment, the Dovecote Suite will be complimentary overnight for two guests the evening before your wedding day.

If you require access earlier than 7.30am, you must book the Dovecote Suite the evening before.

How to book accommodation

Booking of hotel rooms are to be booked through the reservations team direct via Sneaton Castle

01947 603150 ~ reception@sneatoncastle.co.uk



SNEATON CASTLE

YOUR WEDDING BOOKING FORM

The Marriage between

.....
&
.....

Wedding Style of meal chosen	
Chosen Wedding Date	
Chosen Wedding Ceremony Time	
Expected amount of Day Guests	
Expected amount of Evening Guests	
Special requirements that are paramount to your day (if permission is given you will receive in writing from management)	

Full Name	
Address	
House Contact Number	
Mobile Contact Number	
Email	

Full Name	
Address	
House Contact Number	
Mobile Contact Number	
Email	



SNEATON CASTLE

FREQUENTLY ASKED QUESTIONS

We hope you've enjoyed walking around Sneaton Castle today, soaking up the atmosphere of the stunning Norman Chapel, learning what our style of packages have to offer & meeting our dedicated team who are here to help and advise you along your journey.

The most important advice of all that we can give is to relax, enjoy your wedding journey and have fun! Second, is to ask questions. Here at Sneaton Castle we are available to answer any question, large or small! No question is silly or trivial to us! Our dedicated team help create magical days for many couples and their combined knowledge base is there to help guide you and your partner through your wedding journey!

Below we have compiled a list of popular wedding questions that you may find useful

Will there be any other weddings when we get married at Sneaton Castle?

When you book your wedding at Sneaton Castle, yours will be the only wedding that day, you will have exclusive access to our Horseshoe bar and the Horseshoe bar castle garden.

Will Sneaton Castle be open to the general public on my Wedding day?

Sneaton Castle Accommodation, Garden Room Bistro, Tractor Bar and Corporate Bookings along with the main gardens will remain open to the general public.


If I would like to host a civil ceremony at Sneaton Castle, do I pay any extra for a civil ceremony?

The hire charge for the Chapel is £1500

plus if you are using the Whitby Registrar's services you will have to pay the Registry Office a fee for the Registrars to perform the ceremony. The same applies if you wish to use a celebrant.

Is a civil ceremony the only option?

No, you could be married at a religious house i.e., Church, Mosque, Synagogue, or you are more than welcome to use a Celebrant in our chapel.





SNEATON CASTLE

FREQUENTLY ASKED QUESTIONS

Can I have a religious blessing?

Yes, you may, but you must already be legally married.

One option is to be married at the Whitby registry office first on a separate day, followed by a religious blessing in our Chapel.

Religious Elements cannot be combined the same time as a Civil Ceremony.

Am I Allowed live music during our ceremony, and throughout the day?

You are more than welcome for live musicians or singers during your wedding service, please feel free to enjoy string quartets, harpists, acoustic singers feel free to add entertainment to your photos indeed enjoy singing waiters and music throughout your meal.

All evening music must plug into our Zone Array System for your guest's enjoyment and sign the relevant Zone Array System form.

Live music must finish by 11pm, with disco music up until midnight.

Is our faithful Companion allowed with us on our Wedding day?

Dogs are not allowed within Sneaton Castle Wedding Areas

However, we do understand that you may wish for your best friend to be by your side as you both say I do. Therefore, your dog is welcome to come to your ceremony in the



Chapel, however, we ask that you then have someone responsible

who will take them away once the service has finished.

They must remain on a lead at all times. Dogs are not allowed within the Castle Gardens.

Are we allowed Confetti?

Yes, you are more than welcome outside as long as it is biodegradable.





SNEATON CASTLE

FREQUENTLY ASKED QUESTIONS

If I have fewer guests than the package states will the package price change or can I put the money towards something else?

The package numbers are set. However, if you have fewer guests attending you will still pay the brochure price for your chosen day and package. We ask that you do not drop below your chosen package numbers

You cannot exchange guest numbers for monetary value.

Are we (Bride and Groom) included in the guest numbers?

Yes, you are both included within the guest numbers.

My package states it includes 50 day guests and 70 evening guests; How many guests is this in total?

If the package includes 50 day guests and 70 evening guests, the breakdown would be as followed:

A total of 50 guests (including the happy couple) attending the wedding breakfast.

A total of 70 guests attending the evening reception

(please note this is NOT an additional 70 on top of the 50-day guests,

but a total number of 70 evening guests included in the package price).

Extra guests are more than welcome but must be paid for - the price is indicated in your brochure

What time should I invite my guests from on the day?

We recommend inviting your guests one hour before your ceremony is due to start

What Time is last orders?

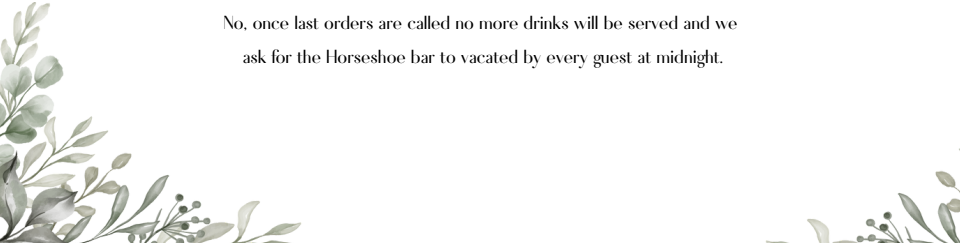
Last orders are at 11.45pm with your evening drawing to a close at midnight.

Are residents allowed to stay longer in the horseshoe bar & order drinks?

All good things come to an end.

No, once last orders are called no more drinks will be served and we

ask for the Horseshoe bar to vacated by every guest at midnight.





SNEATON CASTLE

FREQUENTLY ASKED QUESTIONS

What time should I write evening carriages from?

Please let your guests know our closing time is midnight, so that they can arrange transport before this time. There are many local taxi companies that we always use which collect guests from the car park and safely take them to wherever they are staying. Due to our location and Whitby been a very popular seaside resort we would advise all guests to have organised taxis before their arrival, as they may have a long wait outside at the end of the evening.

All guests will be required to leave the Horseshoe bar by midnight.


We ask if you could leave as quietly as possible.

What is your alcohol Policy?

We have a strict policy on guests bringing alcohol into Sneaton Castle often in gift bags for consumption on the premises.

We, as a business, have a responsibility to our customers and staff to ensure responsible drinking.

ANYONE FOUND TO BE CONSUMING THEIR OWN ALCOHOL WILL HAVE IT REMOVED AND WILL BE ASKED TO LEAVE IMMEDIATELY.



Do you allow Corkage?

No, we don't allow corkage, all drinks consumed on the premises must be supplied by Sneaton Castle.




Are we allowed alcoholic favours?

We do not allow alcoholic favours.

Are we allowed to bring our own sparkly to enjoy in the Dovecote Suite as we get ready for our wedding?

No, all drinks consumed on the premises must be supplied by Sneaton Castle.

We have a lovely selection of enhancements to add to your day including celebration sparkly for whilst you are getting ready pre-ceremony.





SNEATON CASTLE

FREQUENTLY ASKED QUESTIONS

What do we do about guests with special dietary requirements?

We pride ourselves upon the fact that most dietary requirements can be catered for. We must be made aware well in advance of guests who are: vegetarian, vegan, wheat intolerant or if they suffer from allergies to nuts and gluten, etc. Please note that Sneaton Castle does not operate a nut-free kitchen and cannot guarantee that traces won't be found in dishes.

Don't worry if you have a fussy eater- if your guest would like a meal made without gravy, sauce, etc, this can be pre-arranged for you.

If a guest is bringing a baby and does not require a meal, we can of course heat up milk or baby food. For safety we don't allow a jug of boiled water to be brought to the table we will heat any baby bottles in a safe place.

Do you offer menu tastings?

We don't offer menu tastings as our team of Chef's prepare everything exclusively for your wedding only and our packages don't lend themselves for individual tasting sessions, however you are more than welcome to dine in our garden bistro where you will find delicious freshly home cooked food.

Do all our evening guests have to be catered for?



Yes, all evening guests invited to your evening reception must be catered for.

Any extra guests who arrive unexpectedly will be invoiced to you.

Are we allowed to bring our own outside caterers?

All catering must be done in-house by our chefs.

This includes any extras to accompany a wedding cake made from delicious cheese





SNEATON CASTLE

FREQUENTLY ASKED QUESTIONS

Can we add a choice of main meal to the Castle Charm Package?

Yes, you are more than welcome to add a choice for your guests.

However, you must pre-order for each individual guest.

Prices start from £12 upwards per guest (this applies to all guests attending) depending on your food choice, please ask us for more information on this.


Can we add a choice of dessert to the Castle Charm Package?

Yes, you are more than welcome to add a choice for your guests.

However, you must pre-order for each individual guest.

Prices start from £8 upwards per guest (this applies to all guests attending) depending on your food choice please ask us for more information and we are more than happy to help.

Am I allowed Sparklers?



Yes, you are allowed a sparklers for the use of a picture with your bridal party only. This must consist of no more than 10 people and only in designated areas.


For the safety of your guests, we cannot allow large group sparkler pictures of every wedding guest.

Sparklers are not permitted inside, nor as wedding favours.

Are we allowed Garden Games?

Feel free, these are lots of fun for guests, how about wedding mini golf.

We only don't allow throwing games; we wouldn't want any castle windows breaking!





SNEATON CASTLE

FREQUENTLY ASKED QUESTIONS

Are we allowed Fireworks?

Due to the nature of Sneaton Castles' location and having farmland occupied by animals, this is not possible nor is the use of Chinese lanterns.

Do you allow the use of bouncy Castles or other similar inflatables?

No sorry, we have a strict policy regarding the outdoor entertainment we allow at Sneaton Castle.

Do you allow Wedding Activities?

We do allow certain activities all activities are taken upon their own merit, and you must ask us first and gain permission from Sneaton Castle Management before you book your supplier. You wouldn't want to lose your deposit to them.

Are we allowed Smoke Machines, Confetti Cannons or Indoor fireworks?


We cannot allow these due to the damage that would occur to our Zone Array (music) System.



Do I Need Wedding Insurance?

Sneaton Castle highly recommends booking wedding insurance and that couples obtain appropriate wedding insurance, including public liability cover, before booking their event.

This is to protect themselves against accidents, ill health, and other unforeseen circumstances including but not limited to; the failure of suppliers, cancellations, accidental damage to the contents of Sneaton Castle, or any property not belonging to the bridal party or guests which is proven to have been damaged by the wedding attendees, bodily injuries as a result of the bridal party's mismanagement and negligence of the event.



You are more than welcome to ask us any questions at any time if we can be of any help, please do not hesitate to contact us.

Reception@sneatoncastle.co.uk

